

Craig Dennis

Interaction Designer

Curriculum Vitae

Contact Information

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Kent
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<http://craigmdennis.com>

Recently

Intern at Samsung Design Europe

Online

<http://www.craigmdennis.com>
<http://www.delicious.com/craigmdennis>
<http://www.flickr.com/craigmdennis>
<http://www.twitter.com/craigmdennis>
<http://www.linkedin.com/in/craigmdennis>
<http://www.youtube.com/craigmdennis>
<http://www.facebook.com/craigmdennis>

Other Information

Age 23
British Citizen with UK Passport
Full UK Driver's Licence

References

Personal and professional references available upon request.

Personal Statement

I am interested in the way things work, more specifically why some things work well and some things don't. I consider myself a designer but not just making things look pretty. Design is solving problems through iteration and developing a coherent solution focussing on the user and their experience.

As someone wiser than me once said "Design is not just the way it looks but the way it works".

My degree allowed me to look at things from many different perspectives and make decisions based on various scenarios of usage. It allowed me to explore problem solving and conceptualising as well as explore myself. It is only after this that I am able to say what interaction design is for me and that I think the most important part of any design should be the experience someone has when interacting with it.

Photography has become a big interest for me and I recently purchased a Canon DSLR a Sigma lens. I enjoy experimenting but when the photos don't turn out as well as expected it provides the opportunity to learn from that and improve. It is a really great feeling when something that was spur of the moment turns out to be the most telling photo of a situation, after all, an image speaks a thousand words.

My Flickr page can be found at <http://www.flickr.com/craigmdennis>

Qualifications

Ravensbourne College of Design and Communication

1st Class Honours Degree in Design For Interaction

Oakwood Park Grammar School

A-Levels in Psychology & Business Studies

12 GCSEs including Mathematics & English

Technical Experience

Software

Microsoft Office (including Visio)

Adobe Creative Suite

Programming Languages

HTML / CSS / PHP / MySQL / XML

MaxMSP

Other

Wordpress

Professional Experience

Samsung Design Europe - Internship (2009)

London

- Working as part of a development team
- Collaborating with worldwide professionals
- Research and analysis
- Conceptual development of new home entertainment products & services
- Developed user experience skills
- Selected to present findings to the head of Samsung at HQ in Korea

ITV PLC - Future Technologies (2008)

Camden, London

- Working with a variety of industry professionals
- Producing work for use in promotional material
- Lead designer/developer for internal content management system

Dixons Group PLC - Retail Sales Advisor (2007 - 2008)

Medway, Kent

- Dealing with the public on a daily basis in positive and negative situations
- Advising customers on suitable products
- The processing of sales and refunds
- Dealing with complaints and repair procedures

GR Event Staff - Functions Staff (2007)

Tonbridge, Kent

- Interacting with guests at various functions (private and corporate)
- Working to a high standard of food preparation and service
- Meeting and greeting guests as they arrive

USC - Retail Sales Assistant (2006 - 2007)

Maidstone, Kent

- Interacting with the public on a daily basis
- Working as part of a team to achieve targets
- Maintaining high display standards on the shop floor
- Dealing with deliveries and stock security

Cabot Financial - Accounts Officer (2004 - 2006)

Kings Hill, Kent

- Dealing with the public on a daily basis
- Working as part of a team to achieve targets
- Using communication skills to persuade customers to repay defaulted credit
- Maintaining a professional manor when faced with abuse and threats

Dixons Group PLC - Trainee Warehouse Manager (2004)

Aylesford, Kent

- Training in warehouse management systems
- Developing communication skills
- Responsible for part-time warehouse staff
- Ensuring a satisfactory level of efficiency

Dixons Group PLC - Retail Sales Advisor (2002 - 2004)

Aylesford, Kent

- Dealing with the public on a daily basis in positive and negative situations
- Advising customers on suitable products
- The processing of sales and refunds
- Managing a section of the store
- Dealing with complaints and repair procedures

Inland Revenue - Filing Coordinator (2001)

Maidstone, Kent

- Finding relevant information from archives
- Maintaining file attributes
- Redistribution important files for enhanced indexing
- Removal of repeated documents within files